

talkdesk®

# Flexible Deployment

Move Your Contact Center to the Cloud  
to Transform Your Business



Talkdesk Flexible Deployment allows you to embrace the cloud and digitally transform your customer service. A variety of deployment options give you the flexibility to preserve your infrastructure investments and deploy a contact center that suits your unique requirements, so you can move to the cloud at your own pace.

## **xConnect: Connect to Any Carrier**

Keep existing carrier relationships or on-premises devices while taking advantage of the Talkdesk platform, reducing costs and simplifying your cloud migration.

- Quickly access international coverage and numbers.
- Ensure secure voice connections with encrypted voice transport.

## **Boost: Connect to Any ACD**

Extend your on-premises ACD system with a full suite of AI-infused contact center capabilities.

- Empower agents and customers with AI-driven answers for better customer service.
- Equip agents and supervisors with remote tools so they can work productively from anywhere.

## **Hybrid Cloud: Choose Your Storage Deployment Model**

Take full advantage of an innovative and powerful multi-tenant public cloud solution while adhering to your specific internal security and IT requirements through private storage.

- Get private storage that is highly customizable to your needs.
- Comply with data privacy and sovereignty laws to avoid penalties.

## **Regional Cloud: Choose Your Cloud Location**

Deploy your contact center in specific regions in order to meet your regulatory requirements.

- Choose your preferred region and keep contact center services and data in a defined zone.
- Protect your company by complying with data privacy laws or industry data regulations.

## **Select Cloud: Use Your Preferred Cloud Provider**

Get an end-to-end cloud-native contact center hosted on your preferred cloud infrastructure provider.

- Adopt a cloud-agnostic solution adaptable to your preferred cloud provider.
- Customize the cloud design to best suit your business needs.

Learn more about your deployment options at [talkdesk.com](https://www.talkdesk.com)