



# CXTalent BPO Partner Program

Expand Your Market Opportunities with the World's Fastest Growing Contact Center Solution

Talkdesk is teaming up with select contact center Business Process Outsourcers (BPOs) to give our customers a full-service customer experience solution, combining the most advanced contact center platform with on-demand, high quality contact center staffing. Over 1,800+ companies trust Talkdesk CX Cloud™ for their contact center software needs. Now, with CXTalent™, we can provide those companies with skilled professionals that make scaling their business easy and predictable.

## Expand Your Business

Gain access to Talkdesk's network of 1,800+ customers with over 300,000 agent positions - all looking to scale their business with the help of professional talent outsourcing.

Talkdesk will supply qualified, growing businesses with call center staffing that gives your business the opportunity for rapid growth.

- Gain access to customers that may not have been available to you before. Talkdesk serves both mid-market and enterprise businesses - from dozens of seats to thousands - across the world.
- Take advantage of an end-to-end contact center solution, including IVR, agent desktop, mobile agent, omnichannel, self-service, outbound dialing, workforce management, analytics, AI and more - all on a single unified platform.
- Our growing customer base will only be available to CXTalent BPO partners, giving you the best opportunity to expand your business, while delivering differentiated customer service for our customers.

## Streamline Operations and Increase Efficiency

Remove the sales process and reduce onboarding effort by working directly with Talkdesk.

Work directly with us to quickly get our customers the support they need, on an easy-to-use, scalable platform that requires minimal training.

- Talkdesk CX Cloud is easy to deploy and even easier to use. Quickly train agents, supervisors and administrators to use Talkdesk, then repurpose staff across multiple Talkdesk customers to increase organization efficiency.
- Reduce the cost of agent downtime by adding your staff to the **CXTalent Gig Economy Platform** to ensure workloads are fully maximized.
- Quickly deploy, integrate, ramp and flex up and down, increasing efficiency and lowering cost.

## Ride the Wave

Talkdesk is doubling in size year-over-year. A leader in **Gartner's CCaaS Magic Quadrant**,

Talkdesk continues to out-innovate the competition. Joining the Talkdesk CXTalent BPO Partner Program affords your company a unique opportunity to ride this momentum and be set up for success for years to come.

- The CXTalent Partner Program is only open to select outsourcing partners. We'll work closely with our partners to share customers and build an industry-leading full-service contact center program.
- Partner for long-term success; as Talkdesk and our customer base grow, so will your opportunities.

**Join Us**

## Features



**Global Customer Network**



**Industry-Leading Cloud Contact Center Platform**



**New Market Penetration Opportunities**



**Unlimited Revenue Potential**



**Full-Service Customer Experience**



**Streamlined Customer Onboarding Process**